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Temporary Accommodation Notification Duty

What Happens Next?

Moving can be stressful. The Temporary Accommodation Notification Duty aims to help your child's school, doctor, and health visiting team support you quickly and kindly.





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What is the Temporary Accommodation Notification Duty?

Families often do not tell services they are homeless because of stress, stigma, or fear.

“

“Parents are often unlikely to disclose their homelessness... as a result, vital support can go unnoticed or delayed.”

”

The Temporary Accommodation Notification Duty helps remove this pressure. It makes sure your child's school and health team know what they need to know, so they can support you without delay.

It also helps services work together better, which means fewer repeated questions and smoother access to help.

We want all the people who help your child, like your school, doctor, and the council, to work together and share ideas. This helps your child get the support they need in one joined-up way, instead of lots of separate bits.





Agreement: Your Choices Matter

The Temporary Accommodation Notification Duty will only share information that you are happy to be shared.

You can choose whether to give agreement for each service. We will only share basic information, which will allow services to understand your situation and offer the right support quickly.

This will include:

- Your child's name
- Your child's school, GP practice, and health visiting team where relevant
- The fact your family has moved into temporary accommodation

This information will be treated sensitively and with empathy across the following services:

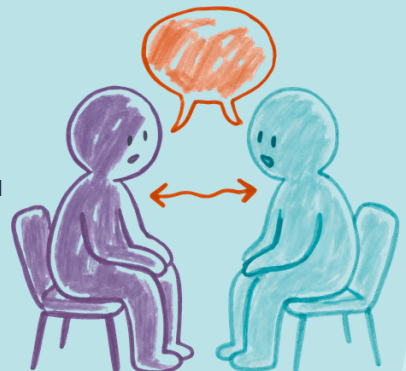
- School
- GP practice
- Health visiting team where relevant

No financial details, immigration status, or personal history will be shared.

Remember: Agreement is your choice.

————— “ —————
“We aim to work alongside you and help you
feel supported throughout the process.”

————— ” —————





How can the Temporary Accommodation Notification Duty help you?

Your agreement to the notification will help professionals understand what your family is going through and make sure support reaches your child sooner – making it easier for services to provide the right care at the right time.

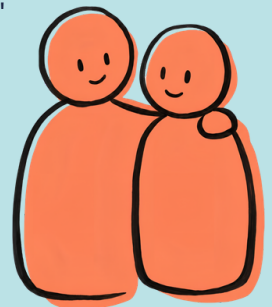
Moving to temporary accommodation can increase stress and bring feelings of isolation. However, it is important to know we will be working with local authorities, schools, and health services to get the best care possible.

The Temporary Accommodation Notification Duty can make things easier during a stressful time. It can help your child by working alongside you and aims to:

- Make school more flexible
- Help with basic needs
- Support wellbeing
- Keep education stable
- Make health care easier



"The school supported me in every way they possibly could... They would hug me and tell me it will all be ok. That hug was a hug of support, a hug of 'you're not alone'."





How can the Temporary Accommodation Notification Duty help services?

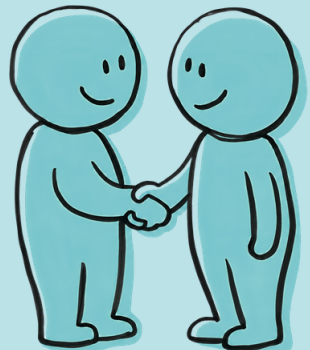
Working alongside you, the Temporary Accommodation Notification Duty will help services by:

- Giving schools and health teams the information they need at the right time
- Helping professionals work together
- Reducing potential delays in support
- Making sure children do not 'fall through the gaps'
- Improving data so that councils can plan better services for families in temporary accommodation

The Temporary Accommodation Notification Duty creates an opportunity for more effective partnership working – ensuring schools and health teams understand your child's needs and services are able to stay connected to families.

“As a doctor, unless I know a family is moving into temporary accommodation, I cannot provide the support they need to help keep them safe, and to help ensure that they've got continuity of care for their health conditions.”

“It can be very chaotic when families are moved into temporary accommodation, and schools are very often a place of sanctuary and stability. But unless we know what's going on at home, we can't put that support in place.”





Useful Contacts

Contacts

It would be helpful for you to make note of contacts to make your journey easier.

We recommend you note down addresses, telephone numbers, and email addresses for the following contacts:

Housing Officer
School Officer/Champion
General Practitioner/Practice



Useful contacts

To help you through your journey, there are a range of services that might be helpful. The following are nationally run, accessible services that can support a range of potential issues, when navigating your homelessness journey.

Housing:

Citizens Advice: <https://www.citizensadvice.org.uk/housing/homeless-help/homelessness/>

Shelter: https://england.shelter.org.uk/housing_advice/homelessness

Crisis: <https://www.crisis.org.uk/>



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Mental Health and Wellbeing:

Shout: text – 85258

Kooth: <https://www.kooth.com/>

NSPCC: <https://www.nspcc.org.uk/advice-for-families/mental-health-parenting/>

Young Minds: <https://www.youngminds.org.uk/>

Mind: <https://www.mind.org.uk/>

Other:

Benefits calculator: <https://benefits-calculator.turn2us.org.uk/>

Employment support: <https://www.turn2us.org.uk/get-support/information-for-your-situation/getting-into-work/uk-and-multiple-nation-wide-schemes>

NHS alcohol support: <https://www.nhs.uk/nhs-services/find-alcohol-addiction-support-services/>

Domestic abuse support: <https://www.citizensadvice.org.uk/family/gender-violence/domestic-violence-and-abuse-getting-help/>

Gambling support: <https://www.citizensadvice.org.uk/debt-and-money/gambling-problems/get-help-with-gambling-problems/>



